



# LIFETIME LIMITED WARRANTY

We know that you've put a great deal of time, thought and investment into the selection of your cabinetry, and we truly appreciate your decision to purchase Laslo products. In the unlikely event that you encounter a problem with your cabinetry, we are ready and eager to assist you, subject to the terms of this Limited Warranty. Please contact us at Laslo Custom Cabinetry, 3609 Nicholas St, Easton, PA 18045. Our phone number is (610) 258-0259. This Limited Warranty is extended to the original Customer only for use of the product within the United States. This Limited Warranty is not transferable. No changes or modifications can be made to this Limited Warranty except by a company officer.

## STATEMENT OF LIMITED WARRANTY

We firmly stand behind the quality of our products, and warrant to you, our Customer, that our Laslo custom cabinetry will be free from defects in material and workmanship under ordinary use for as long as you own your home. Cabinetry manufactured by Others, Decorative Hardware, Lighting and Powered Components supplied by Laslo are covered for a period of 2 years from the date of the original purchase and this section. Cabinetry and/or countertops supplied for a builder/contractor spec home will have a warranty of 3 years. For appliances and other 3rd party products, refer to their warranty.

## LIMITATIONS AND EXCLUSIONS

This Limited Warranty is limited to defects in material and workmanship and does not apply to: Damage caused by the improper installation of your cabinets by a third party. Damage, theft, or loss that occurs after we have properly delivered your cabinets to you. Issues with other products used or installed in connection with your cabinets including, but not limited to, appliances, countertops, or plumbing fixtures, trash bin sliding hardware, pull out spice racks and other products used to increase the functionality (including the costs to remove and reinstall such other products). Damage caused by misuse, abuse, neglect, accident, alteration, improper or non-residential use, exposure to moisture or extreme temperatures and excessive humidity, or other environmental factors in your home, including smoke damage, failure to maintain or acts of God. Naturally occurring wood characteristics such as, but are not limited to, variations in color or grain pattern, and knots. Wood species can, and often do, vary in color, mineral streaking, texture, grain, pitch pockets and knots. These characteristics naturally occur on adjacent cabinets and even on individual parts, which help to create the warmth and distinctiveness of the cabinetry. These characteristics will be prominent through stained finishes and may be visible through painted finishes. Natural joint movement and seam lines. Wood will expand and contract with changes in temperature and humidity. Wood components, such as doors and frames, will develop seam lines, which include small joint separations and hairline cracks in the finish in locations where wood is joined together. Painted finishes are particularly prone to seam lines. Solid wood products also react to changes in the environment, such as temperature and humidity changes, which may cause wood to expand and contract. One of the natural properties of wood is its ability to constantly expand and contract. Wood will release or absorb moisture through the conditions of its exposed environment. This natural characteristic of wood is known as hygroscopic. Knowing that wood is hygroscopic is to understand that wood will achieve equilibrium between its current moisture content and the moisture content of its changing environment. Properly maintained heating and cooling systems help to limit the deviations. Periodic adjustments may be needed to maintain the function and appearance of the cabinetry. Stress lines created by humidity variations and handling may appear at corners of cabinets, doors, drawers and frame junctions. While these lines may be magnified by the finishing process, especially paint finishes, they are to be anticipated and are not cause for warranty replacement or repair. Stress lines at corners of cabinets, doors, drawers and frame junctions may occur, even in new cabinetry, and are not cause for warranty replacement or repair. Changes in color and finish due to UV light, sunlight, smoke, household cleaners, and other environmental conditions and general aging or wear due to use over time. As cabinetry products age, the finish may mellow or discolor slightly. Variations from samples and displays. Wood varies significantly from piece to piece. Wood finishes change in sheen and color over time due to exposure to natural and artificial light and other environmental factors. Because of this, new and or replacement cabinets may not match showroom displays, color chip samples, photographs in catalogs or websites, or existing cabinetry in your home. This warranty does not cover alterations made after installation, natural aging and/or darkening of wood, natural growth characteristics and variations of wood, damage from extreme heat and/or cold, misuse, neglect, abuse, accidents, excessive sunlight or smoke, damage from cleaning products or extreme dryness or moisture levels, damage from non-residential use, improper installation, storage or handling.



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Countertops and cabinetry that have excessive moisture damage near surface seams or backsplash seams are not covered by this warranty. Damage caused by ordinary wear and tear such as paint, stain or surface finish wear. Excessive wear of finish, especially paint, around handles and knobs that would be considered normal wear and tear for the age of the cabinetry. Laslo is not responsible for VARIATIONS IN WOOD GRAIN, DRYWALL, STONE TEXTURES, OR COLOR SHADES in the natural wood, stone, and tile products used. The Customer should expect differences in the color or textures of the materials delivered in relation with the sample shown or provided to the Customer. The Customer should expect the shade of their cabinets to vary over time. Custom glazes and wear through or distressed finishes are classified as artistic finishes and cannot be guaranteed that the completed job will match the sample. Natural stone will have variations in texture and color. Stone will also contain imperfections which are considered a normal part of the product. Hand-made tile may contain variations in size and shape. Any perceived defects in the finish or appearance of a product will not be deemed a defect if the defect is not visible from a distance of 6 feet under normal lighting conditions.

## WARRANTY PERFORMANCE

In the event of a defect in material or workmanship within the terms and conditions set forth herein, we will repair or replace the product, at our sole option, without charge. If the affected product is no longer available, Laslo Cabinetry reserves the right to: (i) replace the affected component with a new component of a similar style, or (ii) replace the affected component and any other component within the total product to achieve a uniform appearance with as similar and comparable product style and quality as possible to the original product. We cannot guarantee that replacements will match the finish and appearance of the original product. Our warranty extends solely to the product. We are not responsible for the cost of: (i) removal of defective product, (ii) installation of repaired or replaced product, or (iii) removal or installation of appliances, plumbing, flooring, or other fixtures. Repaired or replaced products shall be warranted for a period equal to the remaining period of the original Limited Warranty on the product or for ninety days, whichever is longer., subsequent damage, or transportation of the defective product, regardless of who performs the work. It is the responsibility of the homeowner to inspect and accept the product immediately after installation as installation indicates full acceptance of the product

## LIMITED WARRANTY DISCLAIMER

THIS LIMITED WARRANTY SETS OUT THE FULL EXTENT OF LASLO CABINETRY'S RESPONSIBILITIES, AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL LASLO BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, DATA, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD TO BE ILLEGAL OR UNENFORCEABLE, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY OF THE REMAINDER OF THE LIMITED WARRANTY.

## CLAIMS

To initiate a claim, contact us. Claims will require proof of purchase and receipt. Contact us at:

Laslo Cabinetry

Please contact us at Laslo Custom Cabinetry, 3609 Nicholas St, Easton, PA 18045. Our phone number is (610) 258-0259.

All claims must be submitted in writing and must specify all issues you have with your cabinets. Pictures are also very helpful to assist in processing your claim.

Once Laslo Cabinetry has had an opportunity to review your claim, we will, at our sole discretion, either replace defective cabinets and accessories or repair any defects in the cabinets and accessories within a commercially reasonable period of time. This Limited Warranty is effective for products purchased on or after August 20, 2024